

#### Flexible Support Services

# Empowering people to live independent lives

Personalised service, positive outcomes

#### Want to know more?

If you would like more information on Loretto Care and the services we offer, contact us.

Call us on: 0141 420 7950 Email us at: enquiries@lorettoha.co.uk Visit our website: www.lorettoha.co.uk

### Welcome to Loretto Care where we work with a wide range of individuals to deliver the support they need to get the most out of life.

#### Who we are

Loretto Care, part of Wheatley Group, is one of Scotland's leading care and support organisations with over 35 years experience in the sector.

We have a proven track record of working successfully in partnership with others, including colleagues from health, social work and housing as well as families and carers, to deliver positive outcomes for people who need support. We deliver flexible, person-centred support to people with a wide range of needs. For some, that means help in their own home as they grow older. For others, it is more intensive support to cope with mental health issues, a disability, addictions, homelessness or people in the process of transitioning from hospital or looked after accommodation back to the community. Whatever an individual's needs, we work with them to design their very own support package.

Our staff have been recognised for their consistently high levels of passion, professionalism and dedication by a number of external organisations including Investors in People, European Foundation of Quality Management and Customer Service Excellence.

#### What we do

Delivering our services across Central Scotland we work with over 2,000 people each week, including individuals living with addictions, mental health issues, learning disabilities and alcohol-related brain damage, as well as young and older people.

Support is provided either through services designed for people living in their own home, or in residential services, such as our homeless accommodation or our groundbreaking service for people with alcohol-related brain damage in Glasgow.

What runs through everything we do is the focus our staff put on working with people to build confidence and resilience and to lead as happy and independent a life as they can.

#### **Wheatley Group**

Being part of Wheatley Group, Scotland's leading housing and care organisation, means we can provide extra value to communities and the people we work for. We have extensive experience of working with housing providers and understand the types of support people may need to stay in their home.

#### **Our Flexible Support Services**

Our Flexible Support Services are registered with the Care Inspectorate.

We are experts in providing a support service which responds to a person's needs. We encourage individuals to lead on the delivery of their support and see partnership working as an integral part of reaching positive outcomes. We work closely with family members and agencies to help people live as independent a life as they can.

## We provide individualised services in a range of areas including:

- tenancy management
- health and wellbeing
- attending appointments
- homecare
- shopping
- accessing services in the community
- building community networks.

**Flexible Support Services** 



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Loretto Care is a company registered in Scotland and limited by guarantee (company registration number SC252526) having its registered office at Wheatley House, 25 Cochrane Street, Glasgow, G1 1HL. It is a registered Scottish Charity (SC034584).

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