

Addictions

Alcohol Outreach Service

Provides outreach support for homeless individuals with a history of alcohol misuse.

Our service

Alcohol Outreach Service provides a Housing Support Service for 25 individuals who have a history of alcohol misuse and are homeless, at risk of homelessness or have indicated that they do not wish to receive planned support to address their issues.

The service provides support across Glasgow to individuals within a range of settings including emergency accommodation, bed and breakfast, temporary and permanent accommodation.

Our team

Our team is based at Broad Street, with support provided across Glasgow. Our staff include an Area Care Manager, a Health and Wellbeing Team Leader, Health and Wellbeing Co-ordinators and Health and Wellbeing Assistants. We operate 365 days of the year. Our operating hours are from 8am to 6pm Monday to Friday, and 8am to 4.50pm on weekends and public holidays.



Positive outcomes

We provide support to help individuals with:

- motivation and taking responsibility
- self-care and living skills
- managing money
- social networks and relationships
- drug and alcohol misuse
- physical health
- emotional and mental health
- meaningful use of time
- managing tenancy and accommodation
- offending.

How to make a referral

Individuals should meet the following criteria:

- homeless or at risk of becoming homeless
- alcohol dependent
- history of non-engagement.

All referrals should include the named Care Manager and should be sent to the Service Commissioning Officer, Kim McDonald. The referral will be considered and then passed on to our Health and Wellbeing team.

If a referral is suitable, a Health and Wellbeing Team Leader will contact the relevant Care Manager and arrange an initial contact visit.

The service provides 12-hour support time per week to each individual and includes travel and administration.



We work with a waiting list.

Kim McDonald

Glasgow City Council – Social Work Services
Addiction Commissioning Team

Phone: 0141 276 4841

Email: kim.mcdonald@glasgow.gov.uk

If Kim is not available please contact
admin on 0141 276 4813.

Alcohol Support Service

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